



Progenity Offers Enhanced Services During the COVID-19 Pandemic

March 26, 2020

Our lab is fully operational and we are offering assisted patient education and collection services to support healthcare providers and patients.

Recent public health measures related to the novel coronavirus are greatly impacting healthcare practices. As a company focused on innovation, Progenity has launched an **assisted patient education and collection service** to support healthcare providers and their patients during this time. This service will allow providers to continue to meet medical guidelines and offer the highest standard of care to their patients with genetic testing throughout the pandemic time period. These include:

- Patient education and informed consent with a licensed, board-certified genetic counselor
- Specimen collection via mobile phlebotomy or at-home collection kits
- Results communicated directly to the patient
- Documentation of this process to the provider for the patient's chart

Our laboratory is fully operational, and we do not expect any reporting delays or service interruptions at this time. Our Laboratory Operations team routinely uses universal precautions and we have implemented additional measures to ensure their safety while maintaining the service and quality expected from our CAP-accredited and CLIA-certified [laboratory](#).

As always, the health and well-being of our clients, employees, and community is our top priority. Please reach out to your local Progenity representative, or our Client Services team at **+1 855-293-2639** with any questions.